

PHUMULANI MALL

LOVE IN THE COMMUNITY COMPETITION

TERMS AND CONDITIONS

The **Love in the Community Competition** (“the Competition”) is subject to these Terms and Conditions (“T’s & C’s”). By participating in the Competition, participants agree to be bound by these T’s & C’s. Please pay special attention to all terms printed in **bold**.

1. PROMOTER

1.1 Excellerate Brand Management (Pty) Ltd (“EBM”) and K2012150042 (South Africa) (Pty) Ltd (Registration Number: 2012/150042/07), the entity owning **Phumulani Mall**, are the promoters of this Competition (collectively referred to as “the Promoters”).

1.2 The Promoters’ decision regarding any aspect of the Competition, including the selection of winners and any disputes, shall be final and binding and no correspondence will be entered into.

1.3 The Promoters reserve the right to amend, modify or change these T’s & C’s at any time during the Competition period, subject to applicable law.

2. COMPETITION PERIOD

2.1 The Competition will run from **9 February 2026 to 28 February 2026**, inclusive (“Competition Period”).

2.2 Entries received outside of the Competition Period will not be considered.

3. ELIGIBILITY

3.1 The Competition is open to all **South African residents** who are in possession of a valid South African identity document or valid passport.

3.2 The following persons may not enter the Competition:

- Directors, members, partners, employees, agents, consultants or tenants or promoters;
- Marketing and advertising service providers associated with the Competition;
- Any person directly or indirectly controlling or controlled by the Promoters, including their spouses, life partners, business partners or immediate family members.

3.3 Participants under the age of 18 enter the Competition with the consent of a parent or legal guardian.

3.4 Any participant who has won a competition run by the Promoters within **six (6) months** prior to the start of this Competition will not be eligible to enter or win.

4. HOW TO ENTER

4.1 To enter the Competition, participants must:

- Follow the instructions on the official **Phumulani Mall Love in the Community Competition** social media post; and
- **Comment or submit a story nominating someone who is making a positive impact in the community.**

4.2 Entries must be submitted via Phumulani Mall's official social media platforms as indicated on the Competition post.

4.3 No purchase is required to enter.

4.4 Multiple entries are permitted; however, participants may only win **one prize**.

5. PRIZES

5.1 **Four (4) winners** will be selected.

5.2 Each winner will receive **R2,500 (Two Thousand Five Hundred Rand) cash**, paid via **electronic funds transfer (EFT)** into the winner's South African bank account.

5.3 The total prize value is **R10,000**.

5.4 Prizes are **not transferable**, refundable or exchangeable for any other item.

6. WINNER SELECTION & NOTIFICATION

6.1 Winners will be chosen by an independent judging panel based on the stories submitted and on a pre-determined set of criteria. The judges' decision is final and no correspondence will be entered into.

6.2 Winners will be contacted via the contact details provided on their social media profile or entry, during business hours (08:00 – 17:00).

6.3 Winners will be required to provide:

- A valid South African ID or passport; and
- Official proof of South African banking details, in their own name, for EFT payment.

6.4 Should a winner fail to provide the required information within **30 (thirty) days of notification**, the prize will be forfeited and an alternative winner will be selected.

7. PUBLICITY & DATA PRIVACY

7.1 By entering the Competition, participants consent to the collection and use of their personal information (including name, contact details and bank details for winners) solely for purposes of administering the Competition.

7.2 All personal information will be processed in accordance with the **Protection of Personal Information Act (POPIA)** and the **Consumer Protection Act 68 of 2008**.

7.3 Winners will be required to participate in video and photographic content. No compensation will be payable for such participation or use.

8. GENERAL

8.1 These T's & C's will be available:

- On Phumulani Mall's official social media platforms; and
- From the Phumulani Mall Management Office during office hours.

8.2 The Promoters do not guarantee that participation in the Competition will result in winning a prize.

8.3 This Competition is **not sponsored, endorsed or administered by, or associated with Facebook, Instagram, X (Twitter) or any other social media platform**.

8.4 To the fullest extent permitted by law, the Promoters shall not be liable for any loss, injury, damage or death arising from participation in the Competition or acceptance of any prize.

8.5 By entering, participants indemnify and hold harmless the Promoters and their associated companies from any claims arising out of participation in the Competition.

8.6 These T's & C's shall be governed by and interpreted in accordance with the **laws of the Republic of South Africa**.

8.7 Any queries or complaints regarding the Competition may be directed to **Phumulani Mall Management** at 011 911 8000.